

Command Center Services

VirtuGuard™ Command Centers are equipped with a wide range of software, technology, and staff expertise to provide comprehensive solutions to keep your business safe and your operations efficient. Our services include:

- **Live Video Monitoring:** Proactive watching, not post-incident review
- **Audio Talk-Down:** Operators intervene in real-time to deter unauthorized activity
- **Video Verification & Dispatch:** Verified events support faster police response
- **Remote Tours & Access Support:** Remote gate and door controls and after-hours escorts
- **Incident Reporting & Evidence Clips:** Collection of shareable clips and a clear audit trail
- **System Health Monitoring:** Monitor camera uptime and alert hygiene

How it Works: Analytics surface activity, our team engages, and you receive a concise report with evidence clips and recommendations.

Smart Detection
Analytics flag a person, vehicle, or behavior

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Live Intervention
Operator engages via talk-down, escalates if needed

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Resolution & Report
Notify stakeholders, store video clips, recommend fixes

VirtuGuard™ detects & monitors for:

- Intrusion Detection
- Restricted Area Monitoring
- Occupancy Tracking
- Vehicle ID & Tracking
- Weapon Detection
- Tailgating & Loitering Detection
- Safety Compliance
- Operational Efficiency
- Slip-And-Fall Prevention
- Lease Violation Identification
- Temperature Fluctuations
- Flood & Leak Detection
- Burst Pipe Detection
- Equipment & System Health Check
- And Much More

The Command Center Simultaneously Handles:

- Video
- GPS Events
- Audio
- Phone
- Email
- Text
- Chat
- Tip-lines

What Sets Us Apart:

- 24/7/365 operations
- U.S.-based operators
- Nationwide coverage
- Integration with leading analytics & VMS platforms
- UL Certification for Managed Video Monitoring Services

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